

Our Reference
Your Reference
Date

13 February 2017

Re: Ryan Hanley Quality Management System
o Quality Policy
o Quality Objectives

Dear Colleague,

Please note the revised Quality Policy and Quality Objectives for Ryan Hanley.

Quality Policy

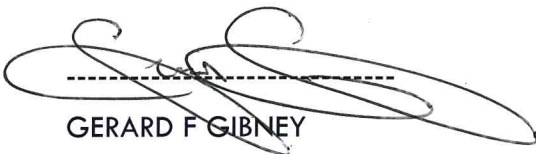
Ryan Hanley is committed to providing a high quality consulting engineering service to its Clients.

Quality Objectives

The Ryan Hanley quality objectives are to deliver a **sustainable** service with:

1. **Integrity;**
2. **Innovation;**
3. **Accuracy;**
4. **Profitability;**
to be achieved by fostering;
5. Continuous **improvement** of processes;
6. Staff **development;**
7. A sense of **ownership.**

Yours sincerely,


GERARD F GIBNEY