

- Re: Ryan Hanley Quality Management System
  - Quality Policy
  - Quality Objectives

Our Reference

Your Reference

Date

6<sup>th</sup> January 2022

Dear Colleague,

Please note Ryan Hanley's Quality Policy and Objectives.

### Quality Policy

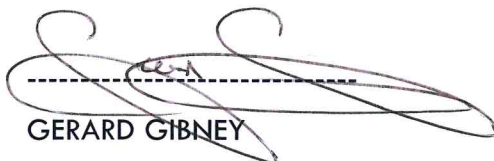
Ryan Hanley is committed to providing a high-quality consulting service to its Clients.

### Quality Objectives

The Ryan Hanley Quality Objectives are to deliver a sustainable service through our commitment to:

1. Compliance with Legislative Requirements and ISO 9001: 2015;
2. Integrity and Accuracy;
3. Consistently meet or exceed the Requirements and Expectations of our Clients;
4. Innovation through Design and Administration;
5. Operational Planning and Control to Sustain Profitability;
6. Effective Communication with Staff regarding Quality Issues;
7. Continuous Improvement of Processes;
8. Continuous Staff Development and a Sense of Ownership.

Yours faithfully,

  
GERARD GIBNEY

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